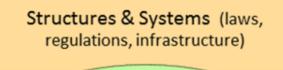


July 20, 2021

#### Agenda

- Changing Behavior: Handshake
  Stewardship
- Case Discussions
- Open Discussion



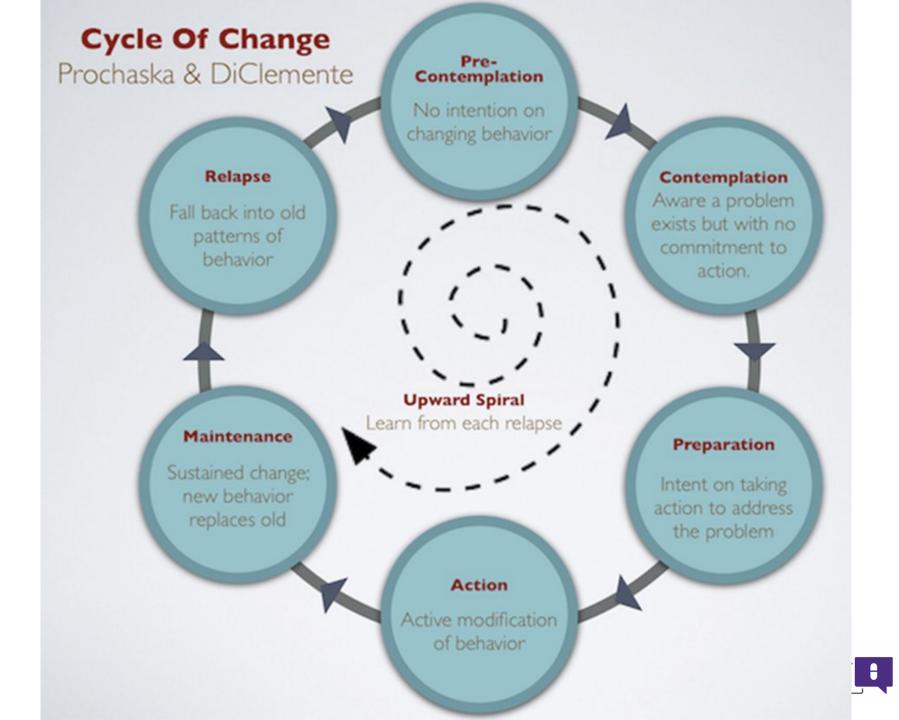
Community (Relationships, communication between organizations and institutions)

Institutions (schools, businesses, faith-based groups, health care orgs)

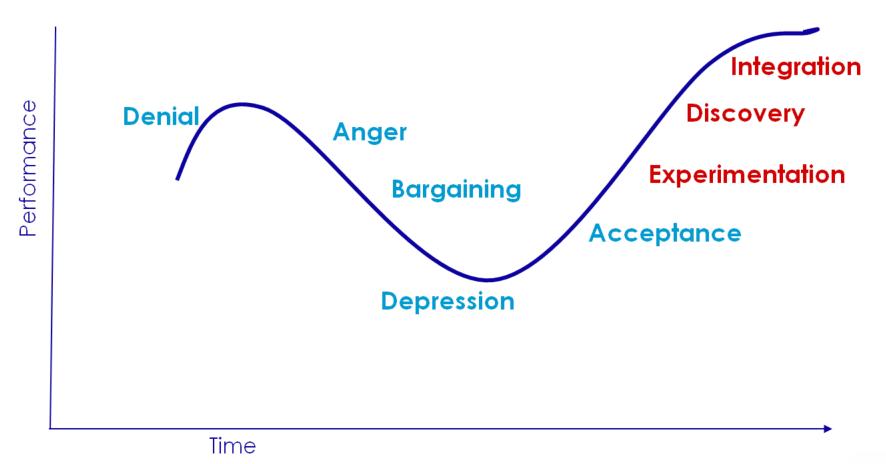
> Interpersonal (relationships, social networks, cultural context)

Individual (attitudes, beliefs, knowledge, behaviors)





#### **Getting to Change**





### "Buy-in"

- To believe in and support an idea, concept, or system
- To agree with; to accept an idea as worthwhile
- Change management



# Influences That Impact Physician Decision Making

- 80% of physicians feel that they have "little influence on the direction of healthcare"
- Half of all medical information is replaced every 5 years
- New information/data/interventions
- Loss of autonomy
- Habits
- Skepticism (and sometimes fear)



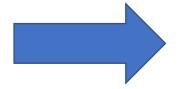
#### What Do Physicians Want?

- Autonomy
- Mastery
- Efficiency
- Good outcomes



## What Influences Physician Behavior?

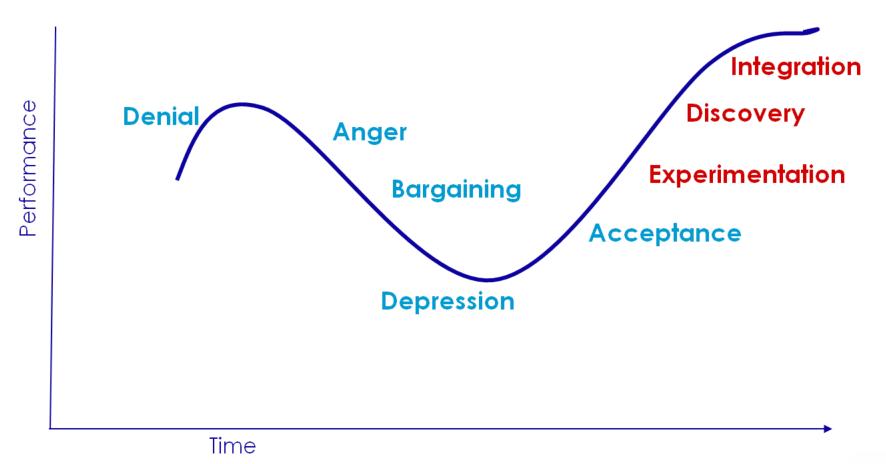
- Data (usually)
- Ease of use
- Peers (esp. influential ones)
- Outcomes



The heart and the head

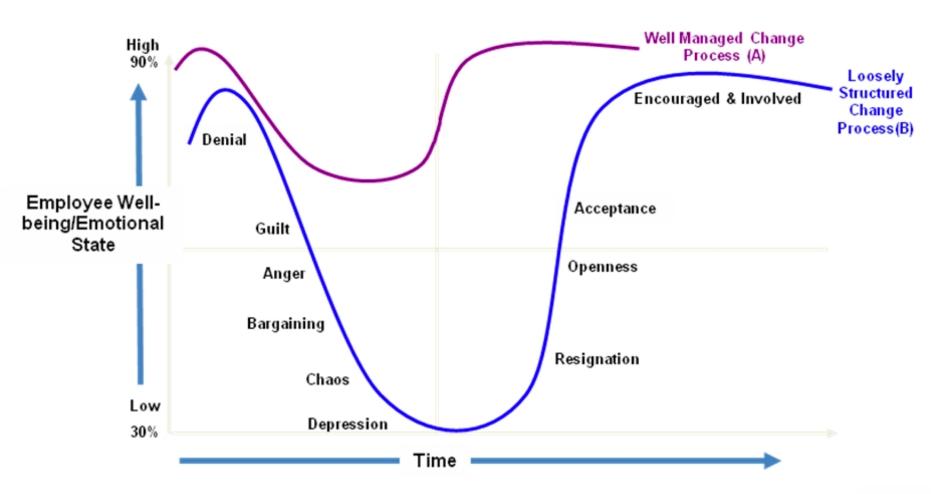


#### **Getting to Change**





#### **Getting to Change**





#### What is Handshake Stewardship

 2016 - "handshake stewardship" introduced by the AS team from Childrens Hospital Colorado

Distinguished by:

- lack of restriction and preauthorization AND
- review of all prescribed antimicrobials AND
- in-person, rounding feedback delivered by a pharmacist-physician team



#### **Audience Response**

- How many of you are doing handshake stewardship?
- 1) Yes, exactly like that definition
- 2) Yes, a modified version
- 3) No

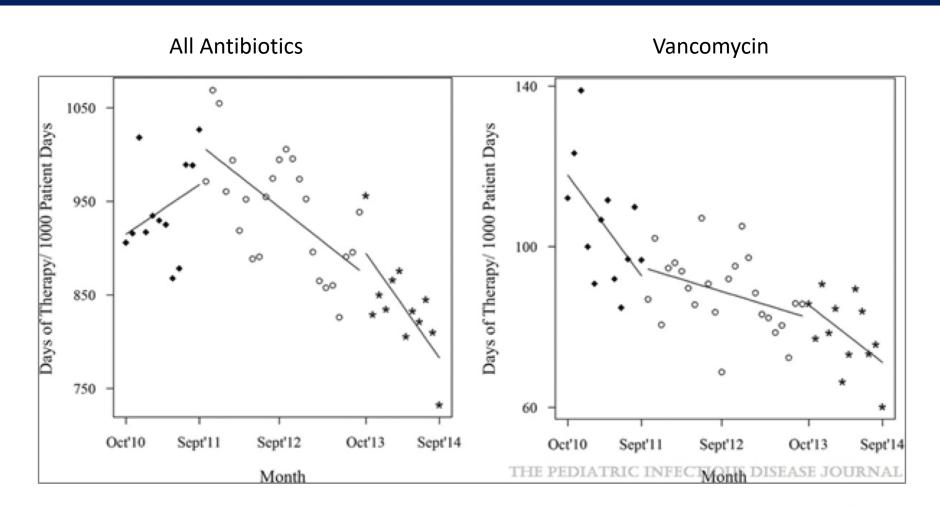


#### Handshake Stewardship

- Childrens Hospital Colorado AS Model:
  - 444 bed, teaching hospital (130 are ICU beds)
  - AS Team: 1 pharmacist and 1 physician
  - 1 hour/steward/day: Review customized antimicrobial report including antimicrobial information, team, attending
    - Identify interventions
  - 1-2 hours/steward/day: Jointly communicate recs inperson to providers on the units during clinical rounds and elicit questions
    - Locate all teams, even if there are no specific interventions
  - Initially 3 times per week -> 5 times per week



#### Handshake Stewardship





## Data on Interventions

19 months of study

10% of interventions involved uncommonly reviewed abx in ASPs

Pharmacist was alone rounding 25% of the time

- -Acceptance rates similar
- -With the physician, more interventions were done (education and ID consult)
- -Without the physician, more change to cost-effective regimen, escalation of therapy, and increase duration or dose

INTERVENTION	NO. OF INTERVENTIONS (%)	PERCENT ACCEPTED
D/C or de-escalation	1508 (49)	78%
Education	741 (24)	97%
Prolong duration/escalation	544 (18)	88%
Intervention based on test	187 (6)	90%
Intervention based on toxicity/cost	98 (3)	89%



#### **Leading Practices in AS**

- TJC & Pew Charitable Trusts Joint Conference 2019
- Highlighted 2 practices to go beyond current AS work (PAF, institutional guidelines)
  - Diagnostic Stewardship
  - Handshake Stewardship



## Handshake Stewardship in a Pandemic

#### **The Challenges**

- Loss of previously established relationships & trust
- Loss of educational opportunities for the team
- Stewards pulled to steward COVID too

#### The Benefits

- More flexible
- Potentially more efficient
- Parts of this model are sure to stay



# Would love to hear your experience with handshake stewardship

