



February 11th, 2020

Audit and Feedback

- *Speaker: Rupali Jain, PharmD*
- Case Discussions
- Announcements

What is audit and feedback?

Core Elements of Hospital Antibiotic Stewardship Programs



Hospital Leadership Commitment

Dedicate necessary human, financial, and information technology resources.



Accountability

Appoint a leader or co-leaders, such as a physician and pharmacist, responsible for program management and outcomes.



Pharmacy Expertise (previously "Drug Expertise"):



Action

Implement interventions, such as prospective audit and feedback or preauthorization, to improve antibiotic use.



Tracking

Monitor antibiotic prescribing, impact of interventions, and other important outcomes, like *C. difficile* infections and resistance patterns.



Reporting

Regularly report information on antibiotic use and resistance to prescribers, pharmacists, nurses, and hospital leadership.

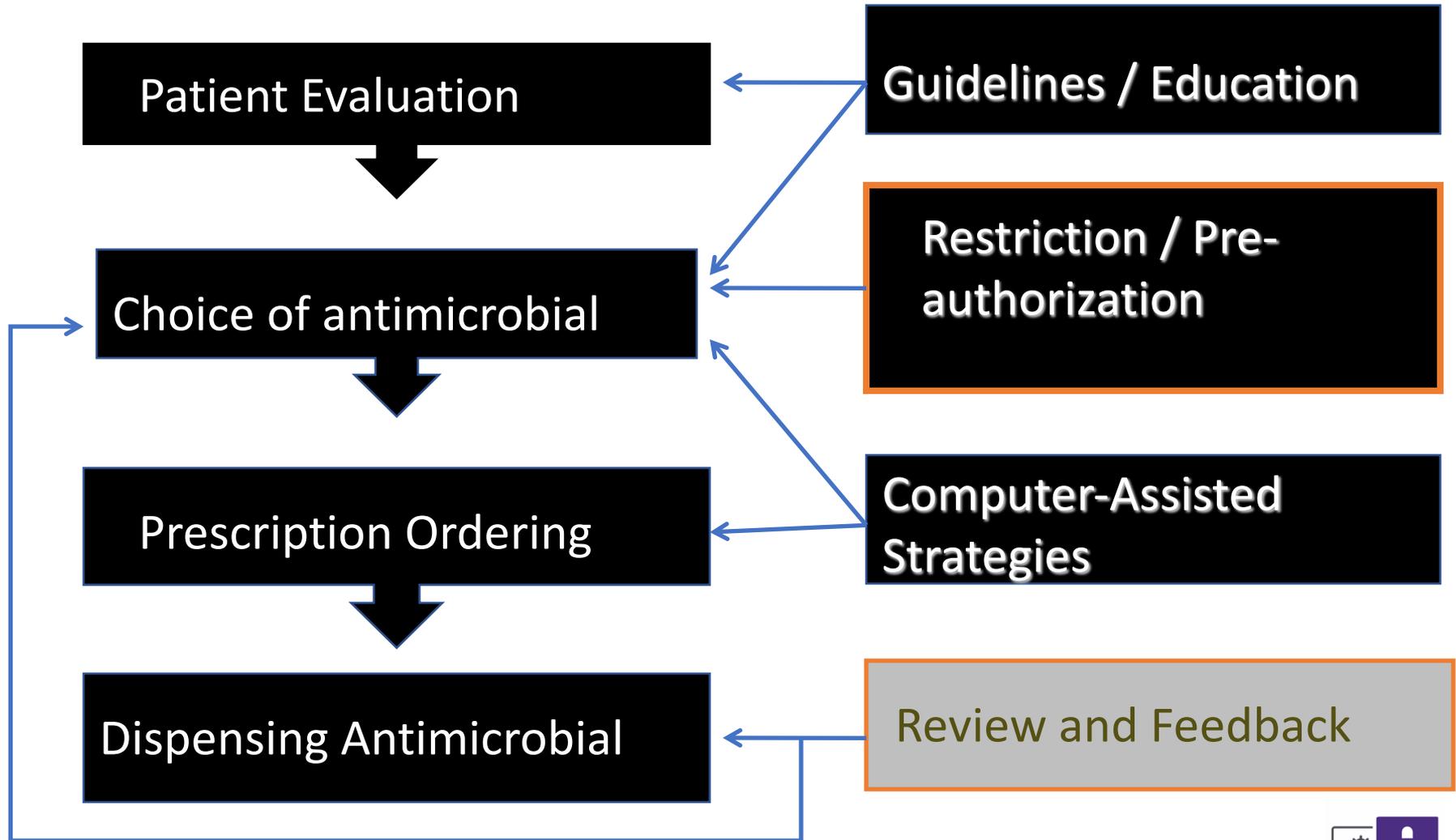


Education

Educate prescribers, pharmacists, nurses, and patients about adverse reactions from antibiotics, antibiotic resistance, and optimal prescribing.



Pay it forward



What is it?

- External review of antibiotic therapy by an expert (yes, that's you) with a suggestions to optimize use
- Occurs after prescription is written

Examples:

- Compare prescribed treatment to hospital guidelines (CAP, UTI, SSTI)
- Drug specific reviews
- Duration of therapy



Audience Response

Are you doing audit and feedback at your site?

- a) Yes, all IV antibiotics
- b) Yes, IV and PO antibiotics
- c) Yes, select antibiotics
- d) No
- e) Something in between



Audience Response

Who is doing audit and feedback?

- a. Pharmacist
- b. RN
- c. Pharmacist + RN
- d. Pharmacist, RN and Provider
- e. Other



Data behind audit and feedback

Clinical Infectious Diseases

MAJOR ARTICLE



Sustainability of Handshake Stewardship: Extending a Hand Is Effective Years Later

Christine E. MacBrayne,¹ Manon C. Williams,² Claire Levek,³ Jason Child,¹ Kelly Pearce,⁴ Meghan Birkholz,² James K. Todd,⁵ Amanda L. Hurst,¹ and Sarah K. Parker⁵

¹Department of Pharmacy Children's Hospital Colorado, University of Colorado, Aurora, Colorado, USA; ²Department of Pediatrics, Section of Pediatric Infectious Diseases, Children's Hospital Colorado, University of Colorado School of Medicine, Aurora, Colorado, USA; ³Department of Pediatrics and Child Health Research Biostatistical Core, Children's Hospital Colorado, University of Colorado School of Medicine, Aurora, Colorado, USA; ⁴Department of Infection Prevention and Control, Children's Hospital Colorado, University of Colorado, Aurora, Colorado, USA; and ⁵Department of Pediatrics, Section of Pediatric Infectious Diseases and Department of Infection Prevention and Control, Children's Hospital Colorado, University of Colorado School of Medicine, Aurora, Colorado, USA

Background. Children's Hospital Colorado created a unique method of antimicrobial stewardship, called handshake stewardship, that effectively decreased hospital anti-infective use and costs in its pilot year (2013). Handshake stewardship is distinguished by: (1) the lack of prior authorization; (2) a review of all prescribed anti-infectives; (3) a shared review by the physician and the pharmacist; and (4) a daily, rounding-based, in-person approach to supporting providers. We sought to reevaluate the outcomes of the program after 5 years of experience, totaling 8 years of data.

Methods. We retrospectively measured anti-infective (antibiotic, antiviral, antifungal) use hospital-wide by unit and by drug for an 8-year period spanning October 2010 to October 2018. Aggregated monthly use was measured in days of therapy per thousand patient days (DOT/1000 PD). The percentage of children admitted ever receiving an anti-infective was also measured, as well as severity-adjusted mortality, readmissions, and lengths of stay.

Results. Hospital-wide mean anti-infective use significantly decreased, from 891 (95% confidence interval [CI] 859–923) in the pre-implementation phase to 655 (95% CI 637–694) DOT/1000 PD in post-implementation Year 5; in a segmented regression time series analysis, this was a rate of -2.6 DOT/1000 PD (95% CI -4.8 to -0.4). This is largely attributable to decreased antibacterial use,

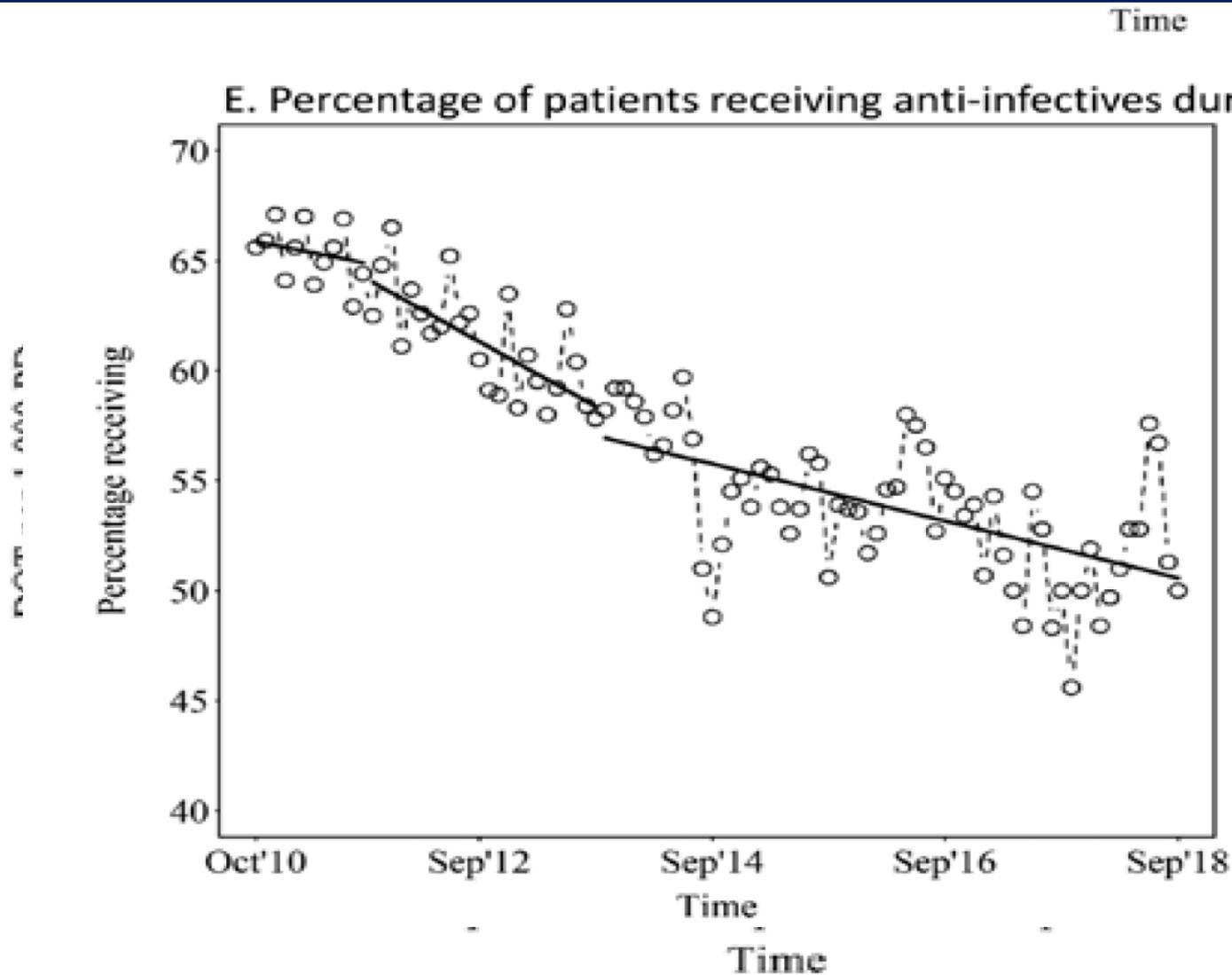
What they did

- 3-4 hours per day (1 physician/1 pharmacist):
- Reviewed all anti-infective orders @24h and 48-72h
 - Met daily with Infection Prevention, Micro and ID
 - Round in person to address any issues

18,000 orders reviewed per year -> 1800 interventions



A picture is worth...lots of DOTs



How do I start the process?

Build a team

Pick a problem

Develop a criteria

Provide feedback



My next audit & feedback...

Build a team: me and

Pick a problem: Vanco

Develop a criteria

**Provide feedback: call
provider**

- Documented MRSA infection

PLUS

- Concern for intra-abd infection

Alternatives for Intra-abd

Ceftriaxone + flagyl

Cefepime + flagyl

Others indications: see guidelines



Case

67M from SNF with new fever
breath transferred for evaluation
O2 sat: 94% on Nasal cannula
CXR: bilateral infiltrates
MRSA swab negative
Blood cultures drawn and sent
Urine strep antigen: positive
Prescribed: Vancomycin and

Does this patient meet criteria?

NO, looks like pneumonia
not intra-abd

Confirmed MRSA?

NO, unlikely based on MRSA
swab

Next step:

Ceftriaxone 1g today for
pneumonia, review tmw for
IV to PO

Call pharmacist and then
provider

CORE elements

Table 1. Key opportunities to improve antibiotic use

INFECTIONS	DIAGNOSTIC CONSIDERATIONS	EMPIRIC THERAPY	DEFINITIVE THERAPY Tailor to culture results and define duration, including discharge prescription.
Community-acquired pneumonia⁽⁵⁴⁾	Review cases after initiation of therapy to confirm pneumonia diagnosis versus non-infectious etiology.	Avoid empiric use of antipseudomonal beta-lactams and/or MRSA agents unless clinically indicated.	Guidelines suggest that in adults, most cases of uncomplicated pneumonia can be treated for 5 days when a patient has a timely clinical response ^(55, 56) . Data also suggest that negative results of MRSA nasal colonization testing can help guide decisions to discontinue empiric therapy for MRSA pneumonia ⁽⁵⁷⁾



How to give feedback

Feedback is the fuel that drives improved performance. -Eric Parsloe

Tips:

- ✓ Plan in advance
- ✓ Be specific with recommendations
- ✓ Be open to a dialogue
- ✓ Reflect on the conversation



How do you track your progress?

- Keep it simple!
- Number of interventions accepted
- Number of interventions made
- DOTs Pre and post-intervention



Audience Response

What are the barriers or frustrations with audit and feedback?

- a) Don't have time
- b) Too overwhelmed to start
- c) Providers don't listen
- d) We have no barriers
- e) Other



Let's discuss!

What has worked at your institution?

What has not worked at your institution?

How can we help you?



